

Bell Ringers Q&A

Thank you for volunteering to be one of our Salvation Army bell ringers this year. We couldn't do this without you!

What do I need to do if I have the opening shift? (Or, what do I need to do if I arrive and the kettle is not already set up?)

If you are the first shift of the day (normally 11-1), you should obtain the stand, sign, and basket of aprons and bells from the Publix Customer Service Desk. Set up outside the exit doors beneath the covered walkway.

What do I need to do if I have the closing shift?

If you are the last shift of the day (normally 5-7), you need to return the stand, sign, kettle, and basket of aprons and bells to Customer Service.

Who do I contact if I can't make it to the shift I signed up for?

If it's Monday-Friday between 9am and 5pm, please call Kathleen at COP (941.924.1323). If it's after 5 pm or anytime Saturday, please call Barry Buchanan (941.313.6923). Because we are requiring all volunteers to provide their cell number (whenever available) when they sign up, Kathleen will reach out to whomever you might be working with or replacing to let them know the situation. We do **NOT** require volunteers to cover a second shift in the case the next shift isn't covered.

Who do I contact if I am going to be late to my shift?

Same as above. We will alert whomever you might be relieving to let them know when you expect to arrive.

Additionally...

- Please arrive at Publix about 5-10 minutes to the beginning of your shift.
- As a bell ringer, you do not handle the money. Gesture for contributors to put their donation directly into the kettle. This is to protect everyone's integrity. Any checks should be made out to the Salvation Army.
- If you play an instrument or have a favorite holiday CD, bring it! Santa hats and seasonal attire add to the festive fun. Have a good time sharing your gifts along with your precious time during the Christmas season.

N.B.:

There may be some occasions when a representative from Salvation Army will come to collect the contents of your kettle. They will provide you with identification when they approach. Unfortunately, we do not always receive advance notice of these pickups, but we will advise you if we do.

Any further comments or questions? We're happy to hear from you!

Kathleen Seah 941.924.1323 (M-F, 9a-5p)

Barry Buchanan 941.313.6923 (M-F after 5p; anytime Saturday)